

BT Wholesale Customer Case Study

HostS-IP

What is HostS-IP?

Put simply IP Centrex provides a fully managed telephone service to your business, removing the need for you to invest in purchase, install, maintenance and upgrading of expensive switching equipment.

Although the telephone service is fully managed HostS-IP provides your systems administrators with a simple but powerful web portal which allows them to configure any adds, moves or changes for the telephone system in real time – increasing the efficiency of your business.

Why buy a fully managed telephone service?

- Removes the requirement for capital expenditure on PBX system and its installation
- Removes the requirement to pay for reconfiguration of the PBX system
- Removes the requirement to have a secure location on your premise to house the PBX system
- Removes the requirement to employ telephone system specialists to keep the system maintained and updated
- Provides your business with a simple web portal to keep your telephone system configured just the way you need it, exactly when you need it
- Flexible nature of licensing end users means extensions can be switched on and off as and when required – you are only charged for what you use
- Free calls between sites on the IP network including those on the TrunkS-IP service
- Lower cost calls to all other destinations
- Reduced line rental cost
- Plug-and-play phones – zero configuration required
- Ability to keep your existing numbers
- Advanced call control features accessible through an easy to use toolbar on your PC – never lose a call

How does it work?

- Simply take an IP connection from your service provider – or utilise an existing connection if you have one
- Take a HostS-IP service, specifying the number of extensions you require
- Receive the IP phones, un box and plug in
- Make free inter-site and cheaper UK, mobile and International calls

Which businesses will benefit from a HostS-IP service?

- Businesses looking to replace their Key System due to it being end-of-life
- Businesses looking to reduce their capital expenditure
- Businesses who value the features of a traditional PBX system, but cannot afford the capital investment at this time
- Businesses who are looking to reduce their telephony costs
- Businesses who are looking for a flexible multi-site solution
- Businesses who have home workers
- Businesses who have retail estate
- Businesses looking to gain productivity through increased control over their telephony service and the real-time provisioning of those services
- Businesses looking for a telephony solution that provides a seamless failover in the event of network faults